# MAZEN M. ALMASKATI

Director of Business & Technology Strategy

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#### **PROFILE**

Strategic IT Leader with 20+ years of experience leading organizational growth through strategic oversight of HR, Finance, and IT. Proven track record in building and managing multi-disciplinary teams, driving financial accountability, and implementing enterprise systems (ERP, CRM, SaaS) that transform operations across international markets. Adept at balancing financial discipline with innovation, while fostering high-performing teams and ensuring sustainable business growth.

# **WORK EXPERIENCE**

2013 - PRESENT

#### **MOBEL MEDIA & TECHNOLOGY & DACETEC**

BAHRAIN/USA/MEXICO

Founder & General Director

- Directed full business operations across HR, Finance, and IT.
- Conducted cross-border operations in Bahrain, Mexico, and the USA, adapting business practices to diverse markets and regulatory frameworks.
- Recruited, trained & managed diverse teams (technical staff, accountants & legal advisors) across multiple countries.
- Oversaw company financials including budgeting, vendor contracts, and resource allocation.
- Implemented systems (ERP, CRM & digital platforms) to streamline workflows & enhance operational efficiency.
- Supervised financial audits and prepared management reports for strategic decision-making.
- Built and maintained partnerships with external vendors, service providers, and outsourcing agencies to support business growth.
- Negotiated and managed legal contracts with clients and partners.
- Provided strategic leadership in digital transformation, IT outsourcing, and cloud services for clients globally.

2007 - 2012 ARCAPITA BANK B.S.C. BAHRAIN/USA/UK

Senior Application Analyst - Information Technology

- Supported financial systems and technology infrastructure for international operations.
- Led system implementation projects, ensuring alignment with financial and compliance requirements.
- Provided training and support to staff, contributing to Banking & HR development initiatives.
- Worked cross-functionally with Finance and Operations teams to optimize processes.

2003 - 2007 Bahrain Telecommunication Company (BATELCO)

**BAHRAIN** 

Senior Technical Controller – Network Operations

- Supervised teams monitoring network performance, ensuring SLAs were met.
- Contributed to business continuity and revenue protection strategies.
- Developed BI reporting tools to support financial and operational decision-making.
- Recognized for excellence with multiple performance awards.

# University of Wales, Swansea

UNITED KINGDOM

BSc Computer Science

## **CERTIFICATIONS**

I have been taught not only the syntax of many programming languages but also the semantics behind them, meaning that it will be relatively easy for me to learn a new language quickly. Best Programming skills for Full Stack Web Designing and Development: PHP, Javascript - Google Cloud APIs, Wordpress & Bootstrap.

- Certified in ITIL (2012).
- CISA Certification: Certified Information Systems Auditor (2010-2011).
- Software Engineering Immersive (2023 2024) General Assembly Bahrain.
- MS SQL Server & MySQL as a Database Administrator.
- Oracle DBA (2011) Experienced with Oracle based core backend infrastructure.

## **MORE SKILLS**

- Leadership & Management: HR strategy, recruitment, team development, performance management, stakeholder engagement.
- Financial Oversight: Budgeting, cost optimization, vendor contract negotiation, financial reporting alignment.
- Technology Strategy: Digital transformation, ERP/CRM implementation, SaaS platform development, cloud solutions (AWS, GCP, DigitalOcean).
- Governance & Compliance: ITIL, CISA certified, risk management, data protection, legal contract oversight.
- Languages: Arabic (Native), English (Fluent), Spanish (Fluent).

## **KNOWLEDGE & INTERESTS**

- IT Consultant & Strategic Partner with UXUI Programming Solutions Bahrain
- IT Consultant with Nuwat for Environmental Research & Education Bahrain
- Member with the Spanish and Arabic World Language Institute in Bahrain (2023).
- Active member at the Spanish Language Club: Spanish / Arabic Language Instructor & Volunteer (since 2022).
- Active member of Social Media Club Bahrain Chapter (since March 2014).
- Member Representative at the Ship for World Youth Alumni Association: Active member with the Bahrain Alumni
  Associations (since 2006) & SWY Mexico (since 2014). Participant in the Youth Exchange Program (Cabinet Office,
  Government of Japan & United Nations University 18th Ship for World Youth 2006): Debated ideas and shared
  cultures with individuals from 15 different countries.
- Licensed First Aid Responder & First Aid CPR (since May 2010) Renewed (June 2013).
- Recreational sports: Open Water Diving license (since May 2008).
- Sailing R1 license (October 2008) & Sailing R2 license (December 2009).

## REFERENCES

Upon Request